



a healthier life is just a call away

WE'RE HERE WHEN YOU NEED US.

JUST PICK UP THE PHONE AND GIVE US A RING.

MEMBER SERVICES AND INFORMATION 303-338-3800

- TTY for the deaf, hard of hearing, or speech impaired 303-338-3820
- Toll free from outside the Denver Metro Area 1-800-632-9700
8 a.m. to 5 p.m., Monday – Friday TTY: 1-800-524-4874

PRIMARY CARE APPOINTMENTS AND MEDICAL ADVICE 303-338-4545

- TTY for the deaf, hard of hearing, or speech impaired 303-338-4428
- Toll free from outside the Denver Metro Area 1-800-218-1059
Appointments: 7 a.m. to 6 p.m., Monday – Friday; **Advice:** 24/7 TTY: 1-800-659-2656

CLINICAL PHARMACY CALL CENTER 303-338-4503

- TTY for the deaf, hard of hearing, or speech impaired 303-338-4428
8 a.m. to 6 p.m., Monday – Friday

DIRECT RX – AUTOMATED MAIL ORDER PRESCRIPTION SERVICE – 24 HOURS/DAY* 303-340-5077

- General information and questions, 8 a.m. – 4:30 p.m., Monday – Friday 303-326-6777

(*Prescriptions delivered at no extra charge. It's recommended prescription mail orders be called in 10 days to 2 weeks before current prescription supply runs out. For TTY service, please use Relay Colorado below.)

RELAY COLORADO 1-800-659-2656
(Provides TTY service for other Kaiser Permanente contact phone numbers without a specific TTY number)

(See reverse for additional contact and location information)

Arapahoe Medical Offices

5555 E. Arapahoe Rd., Centennial, CO 80122
303-850-2031 Pharmacy / 303-340-5008 Rx refills

Aurora Centrepoint Medical Offices

14701 E. Exposition Ave., Aurora, CO 80012
303-614-7300 Pharmacy / 303-340-5032 Rx refills

Baseline Medical Offices

580 Mohawk St., Boulder, CO 80302
303-554-5020 Pharmacy / 303-340-5034 Rx refills

East Denver Medical Offices

10400 E. Alameda Ave., Denver, CO 80247
303-360-1280 Pharmacy / 303-340-5006 Rx refills

Englewood Medical Offices

2955 South Broadway, Englewood, CO 80113
303-788-1020 Pharmacy / 303-340-5014 Rx refills

Franklin Medical Offices

2045 Franklin St., Denver, CO 80205
303-764-4900 Pharmacy / 303-340-5002 Rx refills

Hidden Lake Medical Offices

7701 Sheridan Blvd., Arvada, CO 80003
303-657-6700 Pharmacy / 303-340-5026 Rx refills

Highlands Ranch Medical Offices

9285 Hepburn St., Highlands Ranch, CO 80126
720-348-4600 Pharmacy / 303-340-5044 Rx refills

Ken Caryl Medical Offices

7600 Shaffer Parkway, Littleton, CO 80127
720-922-5050 Pharmacy / 303-340-5045 Rx refills

Lakewood Medical Offices

8383 W. Alameda Ave., Lakewood, CO 80226
303-239-7400 Pharmacy / 303-340-5003 Rx refills

Longmont Medical Offices

2345 Bent Way, Longmont, CO 80503
303-678-3300 Pharmacy / 303-678-3322 Rx refills

Rock Creek Medical Offices

280 Exempla Circle, Lafayette, CO 80026
720-536-7888 Pharmacy / 303-340-5042 Rx refills

Skyline Medical Offices & La Clinica de la Familia

1375 E. 20th Ave., Denver, CO 80205
303-764-4669 Pharmacy / 303-340-5036 Rx refills

Smoky Hill Medical Offices

16290 E. Quincy Ave., Aurora, CO 80015
303-699-3820 Pharmacy / 303-340-5012 Rx refills

Southwest Medical Offices

5257 S. Wadsworth Blvd., Littleton, CO 80123
303-972-5010 Pharmacy / 303-340-5009 Rx refills

Westminster Medical Offices

11245 Huron St., Westminster, CO 80234
303-457-6200 Pharmacy / 303-340-5007 Rx refills

Wheat Ridge Medical Offices

4803 Ward Rd., Wheat Ridge, CO 80033
303-421-5050 Pharmacy / 303-340-5010 Rx refills

PLAN HOSPITALS

Kaiser Permanente’s full-service hospital partners provide complete, coordinated Emergency Department and inpatient health care services. Kaiser Permanente physicians, specialists, and other clinicians have immediate access to your medical records, as well as to your personal physician.

The Children’s Hospital

13123 East 16th Ave., Aurora, CO 80045

Exempla Good Samaritan Medical Center

200 Exempla Circle, Lafayette, CO 80026

Exempla Saint Joseph Hospital

1835 Franklin St., Denver, CO 80218

AFTER-HOURS CARE OPTIONS

Hours and locations for after-hours care are subject to change. Please call **303-338-4545** at the time of need to confirm current hours and locations for urgent/after-hours care.

Arapahoe Medical Offices

5555 E. Arapahoe Rd.
Centennial, CO 80122
6 – 10 p.m. Mon. - Fri.
8 a.m. – 9 p.m. Sat.
9 a.m. – 9 p.m. Sun.

Lakewood Medical Offices

8383 W. Alameda Ave.
Lakewood, CO 80226
8 a.m. – 4 p.m. Sat.
9 a.m. – 4 p.m. Sun.

East Denver Medical Offices

10400 E. Alameda Ave.
Denver, CO 80247
8 a.m. – 4 p.m. Sat.
9 a.m. – 4 p.m. Sun.

Westminster Medical Offices

11245 Huron St.
Westminster, CO 80234
8 a.m. – 4 p.m. Sat.
9 a.m. – 4 p.m. Sun.

Emergency care hospitals/departments

In addition to emergency services at our plan hospitals, Kaiser Permanente also contracts for emergency services with the hospitals/ER departments listed below. If you’re admitted as an inpatient to one of these contracted emergency hospitals or to any other out-of-plan hospital following an emergency, please let us know as soon as possible (preferably within 24 hours), or have someone contact us on your behalf, so we may assist in coordinating your care and reducing your risk of incurring noncovered inpatient charges.

Call the Telephone Medicine Center or Quality Resource Coordinator toll-free **1-800-632-9700**, 8 a.m. –5p.m., Monday–Friday. For TTY service, contact **Relay Colorado** toll-free at **1-800-659-2656** or dial **711**.

The Children’s Hospital at St. Joseph ER

1830 Franklin St., Denver, CO 80218

HealthONE Sky Ridge Medical Center

10101 Ridgeway Pkwy., Lone Tree, CO 80124

HealthONE Swedish Medical Center

501 East Hampden Ave., Englewood, CO 80110

HealthONE Centennial Medical Plaza

14200 East Arapahoe Rd., Centennial, CO 80112

HealthONE Swedish Southwest ER

6196 S. Ammons Way, Littleton, CO 80123

For quick reference when you call Kaiser Permanente:

Name: _____ ID#: _____

Name: _____ ID#: _____

Name: _____ ID#: _____

Name: _____ ID#: _____

Name: _____ ID#: _____

Name: _____ ID#: _____

Name: _____ ID#: _____

Name: _____ ID#: _____